



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

July

2011

					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

90 Day History as of: 7/31/2011

Single Space Meter Operability Analysis

Day	#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (05)								
5/4/2011	13847	62	13785	416	0	\$5.98	99.55	\$0.00
5/5/2011	13847	68	13779	416	0	\$5.98	99.51	\$0.00
5/6/2011	13847	105	13742	416	0	\$5.98	99.24	\$0.00
5/9/2011	13847	180	13667	416	0	\$5.98	98.70	\$0.00
5/10/2011	13847	123	13724	416	0	\$5.98	99.11	\$0.00
5/11/2011	13847	97	13750	416	0	\$5.98	99.30	\$0.00
5/12/2011	13847	95	13752	416	0	\$5.98	99.31	\$0.00
5/13/2011	13847	64	13783	416	0	\$5.98	99.54	\$0.00
5/16/2011	13847	110	13737	416	0	\$5.98	99.21	\$0.00
5/17/2011	13847	98	13749	416	0	\$5.98	99.29	\$0.00
5/18/2011	13847	178	13669	416	0	\$5.98	98.71	\$0.00
5/19/2011	13847	113	13734	416	0	\$5.98	99.18	\$0.00
5/20/2011	13847	75	13772	416	0	\$5.98	99.46	\$0.00
5/23/2011	13847	151	13696	416	0	\$5.98	98.91	\$0.00
5/24/2011	13847	135	13712	416	0	\$5.98	99.03	\$0.00
5/25/2011	13847	121	13726	416	0	\$5.98	99.13	\$0.00
5/26/2011	13847	79	13768	416	0	\$5.98	99.43	\$0.00
5/27/2011	13847	47	13800	416	0	\$5.98	99.66	\$0.00
5/30/2011	13847	198	13649	416	0	\$5.98	98.57	\$0.00
5/31/2011	13847	143	13704	416	0	\$5.98	98.97	\$0.00
							99.19	\$0.00

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90 Day History as of: **7/31/2011**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (06)								
6/1/2011	13847	105	13742	416	0	\$5.98	99.24	\$0.00
6/2/2011	13847	90	13757	416	0	\$5.98	99.35	\$0.00
6/3/2011	13847	78	13769	416	0	\$5.98	99.44	\$0.00
6/6/2011	13847	203	13644	416	0	\$5.98	98.53	\$0.00
6/7/2011	13847	151	13696	416	0	\$5.98	98.91	\$0.00
6/8/2011	13847	85	13762	416	0	\$5.98	99.39	\$0.00
6/9/2011	13847	70	13777	416	0	\$5.98	99.49	\$0.00
6/10/2011	13847	9	13838	416	0	\$5.98	99.94	\$0.00
6/13/2011	13847	152	13695	416	0	\$5.98	98.90	\$0.00
6/14/2011	13847	136	13711	416	0	\$5.98	99.02	\$0.00
6/15/2011	13847	70	13777	416	0	\$5.98	99.49	\$0.00
6/16/2011	13847	72	13775	416	0	\$5.98	99.48	\$0.00
6/17/2011	13847	75	13772	416	0	\$5.98	99.46	\$0.00
6/20/2011	13847	245	13602	416	0	\$5.98	98.23	\$0.00
6/21/2011	13847	111	13736	416	0	\$5.98	99.20	\$0.00
6/22/2011	13847	97	13750	416	0	\$5.98	99.30	\$0.00
6/23/2011	13847	90	13757	416	0	\$5.98	99.35	\$0.00
6/24/2011	13847	108	13739	416	0	\$5.98	99.22	\$0.00
6/27/2011	13847	160	13687	416	0	\$5.98	98.84	\$0.00
6/28/2011	13847	131	13716	416	0	\$5.98	99.05	\$0.00
6/29/2011	13847	110	13737	416	0	\$5.98	99.21	\$0.00
6/30/2011	13847	71	13776	416	0	\$5.98	99.49	\$0.00
							99.21	\$0.00



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90 Day History as of: **7/31/2011**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (07)								
7/4/2011	13847	213	13634	416	0	\$5.98	98.46	\$0.00
7/5/2011	13847	182	13665	416	0	\$5.98	98.69	\$0.00
7/6/2011	13847	93	13754	416	0	\$5.98	99.33	\$0.00
7/7/2011	13847	151	13696	416	0	\$5.98	98.91	\$0.00
7/8/2011	13847	88	13759	416	0	\$5.98	99.36	\$0.00
7/11/2011	13847	176	13671	416	0	\$5.98	98.73	\$0.00
7/12/2011	13847	149	13698	416	0	\$5.98	98.92	\$0.00
7/13/2011	13847	146	13701	416	0	\$5.98	98.95	\$0.00
7/14/2011	13847	67	13780	416	0	\$5.98	99.52	\$0.00
7/15/2011	13847	128	13719	416	0	\$5.98	99.08	\$0.00
7/18/2011	13847	194	13653	416	0	\$5.98	98.60	\$0.00
7/19/2011	13847	138	13709	416	0	\$5.98	99.00	\$0.00
7/20/2011	13847	95	13752	416	0	\$5.98	99.31	\$0.00
7/21/2011	13847	99	13748	416	0	\$5.98	99.29	\$0.00
7/22/2011	13847	68	13779	416	0	\$5.98	99.51	\$0.00
7/25/2011	13847	110	13737	416	0	\$5.98	99.21	\$0.00
7/26/2011	13847	151	13696	416	0	\$5.98	98.91	\$0.00
7/27/2011	13847	98	13749	416	0	\$5.98	99.29	\$0.00
7/28/2011	13847	90	13757	416	0	\$5.98	99.35	\$0.00
7/29/2011	13847	102	13745	416	0	\$5.98	99.26	\$0.00
							99.08	\$0.00



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Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
							99.16	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **13847**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays