



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

July

2012

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

90 Day History as of: **7/31/2012**

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (05)</b>								
5/4/2012	14348	71	14277	431	0	\$5.98	99.51	\$0.00
5/7/2012	14348	253	14095	431	0	\$5.98	98.24	\$0.00
5/8/2012	14348	97	14251	431	0	\$5.98	99.32	\$0.00
5/9/2012	14348	130	14218	431	0	\$5.98	99.09	\$0.00
5/10/2012	14348	144	14204	431	0	\$5.98	99.00	\$0.00
5/11/2012	14348	111	14237	431	0	\$5.98	99.23	\$0.00
5/14/2012	14348	190	14158	431	0	\$5.98	98.68	\$0.00
5/15/2012	14348	83	14265	431	0	\$5.98	99.42	\$0.00
5/16/2012	14348	190	14158	431	0	\$5.98	98.68	\$0.00
5/17/2012	14348	98	14250	431	0	\$5.98	99.32	\$0.00
5/18/2012	14348	96	14252	431	0	\$5.98	99.33	\$0.00
5/21/2012	14348	131	14217	431	0	\$5.98	99.09	\$0.00
5/22/2012	14348	117	14231	431	0	\$5.98	99.18	\$0.00
5/23/2012	14348	59	14289	431	0	\$5.98	99.59	\$0.00
5/24/2012	14348	101	14247	431	0	\$5.98	99.30	\$0.00
5/25/2012	14348	166	14182	431	0	\$5.98	98.84	\$0.00
5/28/2012	14348	311	14037	431	0	\$5.98	97.83	\$0.00
5/29/2012	14348	102	14246	431	0	\$5.98	99.29	\$0.00
5/30/2012	14348	194	14154	431	0	\$5.98	98.65	\$0.00
5/31/2012	14348	113	14235	431	0	\$5.98	99.21	\$0.00
							<b>99.04</b>	<b>\$0.00</b>



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## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (06)</b>								
6/1/2012	14348	162	14186	431	0	\$5.98	98.87	\$0.00
6/4/2012	14348	154	14194	431	0	\$5.98	98.93	\$0.00
6/5/2012	14348	153	14195	431	0	\$5.98	98.93	\$0.00
6/6/2012	14348	133	14215	431	0	\$5.98	99.07	\$0.00
6/7/2012	14348	115	14233	431	0	\$5.98	99.20	\$0.00
6/8/2012	14348	106	14242	431	0	\$5.98	99.26	\$0.00
6/11/2012	14348	151	14197	431	0	\$5.98	98.95	\$0.00
6/12/2012	14348	125	14223	431	0	\$5.98	99.13	\$0.00
6/13/2012	14348	109	14239	431	0	\$5.98	99.24	\$0.00
6/14/2012	14348	118	14230	431	0	\$5.98	99.18	\$0.00
6/15/2012	14348	91	14257	431	0	\$5.98	99.37	\$0.00
6/18/2012	14348	126	14222	431	0	\$5.98	99.12	\$0.00
6/19/2012	14348	118	14230	431	0	\$5.98	99.18	\$0.00
6/20/2012	14348	96	14252	431	0	\$5.98	99.33	\$0.00
6/21/2012	14348	93	14255	431	0	\$5.98	99.35	\$0.00
6/22/2012	14348	89	14259	431	0	\$5.98	99.38	\$0.00
6/25/2012	14348	149	14199	431	0	\$5.98	98.96	\$0.00
6/26/2012	14348	93	14255	431	0	\$5.98	99.35	\$0.00
6/27/2012	14348	202	14146	431	0	\$5.98	98.59	\$0.00
6/28/2012	14348	96	14252	431	0	\$5.98	99.33	\$0.00
6/29/2012	14348	70	14278	431	0	\$5.98	99.51	\$0.00
							<b>99.15</b>	<b>\$0.00</b>



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90 Day History as of: 7/31/2012

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (07)</b>								
7/2/2012	14348	201	14147	431	0	\$5.98	98.60	\$0.00
7/3/2012	14348	124	14224	431	0	\$5.98	99.14	\$0.00
7/4/2012	14348	202	14146	431	0	\$5.98	98.59	\$0.00
7/5/2012	14348	85	14263	431	0	\$5.98	99.41	\$0.00
7/6/2012	14348	88	14260	431	0	\$5.98	99.39	\$0.00
7/9/2012	14348	103	14245	431	0	\$5.98	99.28	\$0.00
7/10/2012	14348	113	14235	431	0	\$5.98	99.21	\$0.00
7/11/2012	14348	102	14246	431	0	\$5.98	99.29	\$0.00
7/12/2012	14348	120	14228	431	0	\$5.98	99.16	\$0.00
7/13/2012	14348	167	14181	431	0	\$5.98	98.84	\$0.00
7/16/2012	14348	112	14236	431	0	\$5.98	99.22	\$0.00
7/17/2012	14348	118	14230	431	0	\$5.98	99.18	\$0.00
7/18/2012	14348	90	14258	431	0	\$5.98	99.37	\$0.00
7/19/2012	14348	104	14244	431	0	\$5.98	99.28	\$0.00
7/20/2012	14348	85	14263	431	0	\$5.98	99.41	\$0.00
7/23/2012	14348	77	14271	431	0	\$5.98	99.46	\$0.00
7/24/2012	14348	182	14166	431	0	\$5.98	98.73	\$0.00
7/25/2012	14348	150	14198	431	0	\$5.98	98.95	\$0.00
7/26/2012	14348	95	14253	431	0	\$5.98	99.34	\$0.00
7/27/2012	14348	111	14237	431	0	\$5.98	99.23	\$0.00
7/30/2012	14348	167	14181	431	0	\$5.98	98.84	\$0.00
7/31/2012	14348	118	14230	431	0	\$5.98	99.18	\$0.00
							<b>99.14</b>	<b>\$0.00</b>



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90 Day History as of: **7/31/2012**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.11	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14348**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays