



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

June

2011

				1	2	3	4
5	6	7	8	9	10	11	
12	13	14	15	16	17	18	
19	20	21	22	23	24	25	
26	27	28	29	30			

90 Day History as of: **6/30/2011**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (04)</b>								
4/4/2011	13847	30	13817	416	0	\$5.98	99.78	\$0.00
4/5/2011	13847	33	13814	416	0	\$5.98	99.76	\$0.00
4/6/2011	13847	40	13807	416	0	\$5.98	99.71	\$0.00
4/7/2011	13847	38	13809	416	0	\$5.98	99.73	\$0.00
4/8/2011	13847	112	13735	416	0	\$5.98	99.19	\$0.00
4/11/2011	13847	96	13751	416	0	\$5.98	99.31	\$0.00
4/12/2011	13847	146	13701	416	0	\$5.98	98.95	\$0.00
4/13/2011	13847	27	13820	416	0	\$5.98	99.81	\$0.00
4/14/2011	13847	121	13726	416	0	\$5.98	99.13	\$0.00
4/15/2011	13847	77	13770	416	0	\$5.98	99.44	\$0.00
4/18/2011	13847	43	13804	416	0	\$5.98	99.69	\$0.00
4/19/2011	13847	75	13772	416	0	\$5.98	99.46	\$0.00
4/20/2011	13847	35	13812	416	0	\$5.98	99.75	\$0.00
4/21/2011	13847	92	13755	416	0	\$5.98	99.34	\$0.00
4/22/2011	13847	119	13728	416	0	\$5.98	99.14	\$0.00
4/25/2011	13847	99	13748	416	0	\$5.98	99.29	\$0.00
4/26/2011	13847	87	13760	416	0	\$5.98	99.37	\$0.00
4/27/2011	13847	85	13762	416	0	\$5.98	99.39	\$0.00
4/28/2011	13847	106	13741	416	0	\$5.98	99.23	\$0.00
4/29/2011	13847	96	13751	416	0	\$5.98	99.31	\$0.00
							<b>99.44</b>	<b>\$0.00</b>



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	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (05)</b>								
5/2/2011	13847	145	13702	416	0	\$5.98	98.95	\$0.00
5/3/2011	13847	129	13718	416	0	\$5.98	99.07	\$0.00
5/4/2011	13847	74	13773	416	0	\$5.98	99.47	\$0.00
5/5/2011	13847	68	13779	416	0	\$5.98	99.51	\$0.00
5/6/2011	13847	105	13742	416	0	\$5.98	99.24	\$0.00
5/9/2011	13847	180	13667	416	0	\$5.98	98.70	\$0.00
5/10/2011	13847	123	13724	416	0	\$5.98	99.11	\$0.00
5/11/2011	13847	97	13750	416	0	\$5.98	99.30	\$0.00
5/12/2011	13847	95	13752	416	0	\$5.98	99.31	\$0.00
5/13/2011	13847	64	13783	416	0	\$5.98	99.54	\$0.00
5/16/2011	13847	110	13737	416	0	\$5.98	99.21	\$0.00
5/17/2011	13847	98	13749	416	0	\$5.98	99.29	\$0.00
5/18/2011	13847	178	13669	416	0	\$5.98	98.71	\$0.00
5/19/2011	13847	113	13734	416	0	\$5.98	99.18	\$0.00
5/20/2011	13847	75	13772	416	0	\$5.98	99.46	\$0.00
5/23/2011	13847	151	13696	416	0	\$5.98	98.91	\$0.00
5/24/2011	13847	135	13712	416	0	\$5.98	99.03	\$0.00
5/25/2011	13847	121	13726	416	0	\$5.98	99.13	\$0.00
5/26/2011	13847	79	13768	416	0	\$5.98	99.43	\$0.00
5/27/2011	13847	47	13800	416	0	\$5.98	99.66	\$0.00
5/30/2011	13847	198	13649	416	0	\$5.98	98.57	\$0.00
5/31/2011	13847	143	13704	416	0	\$5.98	98.97	\$0.00
							<b>99.17</b>	<b>\$0.00</b>



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90 Day History as of: **6/30/2011**

## Single Space Meter Operability Analysis

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	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (06)</b>								
6/1/2011	13847	105	13742	416	0	\$5.98	99.24	\$0.00
6/2/2011	13847	90	13757	416	0	\$5.98	99.35	\$0.00
6/3/2011	13847	78	13769	416	0	\$5.98	99.44	\$0.00
6/6/2011	13847	203	13644	416	0	\$5.98	98.53	\$0.00
6/7/2011	13847	151	13696	416	0	\$5.98	98.91	\$0.00
6/8/2011	13847	85	13762	416	0	\$5.98	99.39	\$0.00
6/9/2011	13847	70	13777	416	0	\$5.98	99.49	\$0.00
6/10/2011	13847	9	13838	416	0	\$5.98	99.94	\$0.00
6/13/2011	13847	152	13695	416	0	\$5.98	98.90	\$0.00
6/14/2011	13847	136	13711	416	0	\$5.98	99.02	\$0.00
6/15/2011	13847	70	13777	416	0	\$5.98	99.49	\$0.00
6/16/2011	13847	72	13775	416	0	\$5.98	99.48	\$0.00
6/17/2011	13847	75	13772	416	0	\$5.98	99.46	\$0.00
6/20/2011	13847	245	13602	416	0	\$5.98	98.23	\$0.00
6/21/2011	13847	111	13736	416	0	\$5.98	99.20	\$0.00
6/22/2011	13847	97	13750	416	0	\$5.98	99.30	\$0.00
6/23/2011	13847	90	13757	416	0	\$5.98	99.35	\$0.00
6/24/2011	13847	108	13739	416	0	\$5.98	99.22	\$0.00
6/27/2011	13847	160	13687	416	0	\$5.98	98.84	\$0.00
6/28/2011	13847	131	13716	416	0	\$5.98	99.05	\$0.00
6/29/2011	13847	110	13737	416	0	\$5.98	99.21	\$0.00
6/30/2011	13847	71	13776	416	0	\$5.98	99.49	\$0.00
							<b>99.21</b>	<b>\$0.00</b>



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### Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.27	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **13847**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays