



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

June

2013

							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

90 Day History as of: **6/24/2013**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (03)								
3/28/2013	14561	96	14465	437	0	\$5.98	99.34	\$0.00
3/29/2013	14561	109	14452	437	0	\$5.98	99.25	\$0.00
							99.30	\$0.00



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Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (04)								
4/1/2013	14561	159	14402	437	0	\$5.98	98.91	\$0.00
4/2/2013	14561	139	14422	437	0	\$5.98	99.05	\$0.00
4/3/2013	14561	106	14455	437	0	\$5.98	99.27	\$0.00
4/4/2013	14561	123	14438	437	0	\$5.98	99.16	\$0.00
4/5/2013	14561	97	14464	437	0	\$5.98	99.33	\$0.00
4/8/2013	14561	148	14413	437	0	\$5.98	98.98	\$0.00
4/9/2013	14561	99	14462	437	0	\$5.98	99.32	\$0.00
4/10/2013	14561	65	14496	437	0	\$5.98	99.55	\$0.00
4/11/2013	14561	83	14478	437	0	\$5.98	99.43	\$0.00
4/12/2013	14561	94	14467	437	0	\$5.98	99.35	\$0.00
4/15/2013	14561	137	14424	437	0	\$5.98	99.06	\$0.00
4/16/2013	14561	141	14420	437	0	\$5.98	99.03	\$0.00
4/17/2013	14561	58	14503	437	0	\$5.98	99.60	\$0.00
4/18/2013	14561	84	14477	437	0	\$5.98	99.42	\$0.00
4/19/2013	14561	81	14480	437	0	\$5.98	99.44	\$0.00
4/22/2013	14561	129	14432	437	0	\$5.98	99.11	\$0.00
4/23/2013	14561	102	14459	437	0	\$5.98	99.30	\$0.00
4/24/2013	14561	84	14477	437	0	\$5.98	99.42	\$0.00
4/25/2013	14561	82	14479	437	0	\$5.98	99.44	\$0.00
4/26/2013	14561	100	14461	437	0	\$5.98	99.31	\$0.00
4/29/2013	14561	251	14310	437	0	\$5.98	98.28	\$0.00
4/30/2013	14561	305	14256	437	0	\$5.98	97.91	\$0.00
							99.17	\$0.00



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Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (05)								
5/1/2013	14561	59	14502	437	0	\$5.98	99.59	\$0.00
5/2/2013	14561	91	14470	437	0	\$5.98	99.38	\$0.00
5/3/2013	14561	176	14385	437	0	\$5.98	98.79	\$0.00
5/6/2013	14561	85	14476	437	0	\$5.98	99.42	\$0.00
5/9/2013	14561	49	14512	437	0	\$5.98	99.66	\$0.00
5/10/2013	14561	110	14451	437	0	\$5.98	99.24	\$0.00
5/13/2013	14561	92	14469	437	0	\$5.98	99.37	\$0.00
5/14/2013	14561	134	14427	437	0	\$5.98	99.08	\$0.00
5/15/2013	14561	62	14499	437	0	\$5.98	99.57	\$0.00
5/16/2013	14561	142	14419	437	0	\$5.98	99.02	\$0.00
5/17/2013	14561	48	14513	437	0	\$5.98	99.67	\$0.00
5/20/2013	14561	66	14495	437	0	\$5.98	99.55	\$0.00
5/21/2013	14561	123	14438	437	0	\$5.98	99.16	\$0.00
5/22/2013	14561	41	14520	437	0	\$5.98	99.72	\$0.00
5/23/2013	14561	50	14511	437	0	\$5.98	99.66	\$0.00
5/24/2013	14561	52	14509	437	0	\$5.98	99.64	\$0.00
5/27/2013	14561	114	14447	437	0	\$5.98	99.22	\$0.00
5/28/2013	14561	51	14510	437	0	\$5.98	99.65	\$0.00
5/29/2013	14561	66	14495	437	0	\$5.98	99.55	\$0.00
5/30/2013	14561	68	14493	437	0	\$5.98	99.53	\$0.00
5/31/2013	14561	49	14512	437	0	\$5.98	99.66	\$0.00
							99.43	\$0.00



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Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2013 (06)								
6/3/2013	14561	78	14483	437	0	\$5.98	99.46	\$0.00
6/4/2013	14561	77	14484	437	0	\$5.98	99.47	\$0.00
6/5/2013	14561	68	14493	437	0	\$5.98	99.53	\$0.00
6/6/2013	14561	72	14489	437	0	\$5.98	99.51	\$0.00
6/7/2013	14561	55	14506	437	0	\$5.98	99.62	\$0.00
6/10/2013	14561	90	14471	437	0	\$5.98	99.38	\$0.00
6/11/2013	14561	135	14426	437	0	\$5.98	99.07	\$0.00
6/12/2013	14561	74	14487	437	0	\$5.98	99.49	\$0.00
6/13/2013	14561	62	14499	437	0	\$5.98	99.57	\$0.00
6/14/2013	14561	75	14486	437	0	\$5.98	99.48	\$0.00
6/17/2013	14561	91	14470	437	0	\$5.98	99.38	\$0.00
6/18/2013	14561	79	14482	437	0	\$5.98	99.46	\$0.00
6/19/2013	14561	60	14501	437	0	\$5.98	99.59	\$0.00
6/20/2013	14561	53	14508	437	0	\$5.98	99.64	\$0.00
6/21/2013	14561	66	14495	437	0	\$5.98	99.55	\$0.00
6/24/2013	14561	85	14476	437	0	\$5.98	99.42	\$0.00
							99.48	\$0.00



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						99.34	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14561**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays