



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

May

2011

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

90 Day History as of: 5/31/2011

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (03)</b>								
3/4/2011	13825	44	13781	415	0	\$5.98	99.68	\$0.00
3/7/2011	13825	56	13769	415	0	\$5.98	99.59	\$0.00
3/8/2011	13825	60	13765	415	0	\$5.98	99.57	\$0.00
3/9/2011	13825	26	13799	415	0	\$5.98	99.81	\$0.00
3/10/2011	13825	30	13795	415	0	\$5.98	99.78	\$0.00
3/11/2011	13825	62	13763	415	0	\$5.98	99.55	\$0.00
3/14/2011	13825	75	13750	415	0	\$5.98	99.46	\$0.00
3/15/2011	13825	47	13778	415	0	\$5.98	99.66	\$0.00
3/16/2011	13825	56	13769	415	0	\$5.98	99.59	\$0.00
3/17/2011	13825	97	13728	415	0	\$5.98	99.30	\$0.00
3/18/2011	13825	46	13779	415	0	\$5.98	99.67	\$0.00
3/21/2011	13825	108	13717	415	0	\$5.98	99.22	\$0.00
3/22/2011	13825	84	13741	415	0	\$5.98	99.39	\$0.00
3/23/2011	13825	45	13780	415	0	\$5.98	99.67	\$0.00
3/24/2011	13825	62	13763	415	0	\$5.98	99.55	\$0.00
3/25/2011	13825	50	13775	415	0	\$5.98	99.64	\$0.00
3/28/2011	13825	43	13782	415	0	\$5.98	99.69	\$0.00
3/29/2011	13825	40	13785	415	0	\$5.98	99.71	\$0.00
3/30/2011	13825	37	13788	415	0	\$5.98	99.73	\$0.00
3/31/2011	13825	34	13791	415	0	\$5.98	99.75	\$0.00
							<b>99.60</b>	<b>\$0.00</b>



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90 Day History as of: 5/31/2011

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (04)</b>								
4/1/2011	13825	30	13795	415	0	\$5.98	99.78	\$0.00
4/4/2011	13825	33	13792	415	0	\$5.98	99.76	\$0.00
4/5/2011	13825	33	13792	415	0	\$5.98	99.76	\$0.00
4/6/2011	13825	40	13785	415	0	\$5.98	99.71	\$0.00
4/7/2011	13825	38	13787	415	0	\$5.98	99.73	\$0.00
4/8/2011	13825	112	13713	415	0	\$5.98	99.19	\$0.00
4/11/2011	13825	96	13729	415	0	\$5.98	99.31	\$0.00
4/12/2011	13825	146	13679	415	0	\$5.98	98.94	\$0.00
4/13/2011	13825	27	13798	415	0	\$5.98	99.80	\$0.00
4/14/2011	13825	121	13704	415	0	\$5.98	99.12	\$0.00
4/15/2011	13825	77	13748	415	0	\$5.98	99.44	\$0.00
4/18/2011	13825	43	13782	415	0	\$5.98	99.69	\$0.00
4/19/2011	13825	75	13750	415	0	\$5.98	99.46	\$0.00
4/20/2011	13825	35	13790	415	0	\$5.98	99.75	\$0.00
4/21/2011	13825	93	13732	415	0	\$5.98	99.33	\$0.00
4/22/2011	13825	119	13706	415	0	\$5.98	99.14	\$0.00
4/25/2011	13825	99	13726	415	0	\$5.98	99.28	\$0.00
4/26/2011	13825	87	13738	415	0	\$5.98	99.37	\$0.00
4/27/2011	13825	85	13740	415	0	\$5.98	99.39	\$0.00
4/28/2011	13825	106	13719	415	0	\$5.98	99.23	\$0.00
4/29/2011	13825	96	13729	415	0	\$5.98	99.31	\$0.00
							<b>99.45</b>	<b>\$0.00</b>

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90 Day History as of: 5/31/2011

**Single Space Meter Operability Analysis**

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (05)</b>								
5/2/2011	13825	146	13679	415	0	\$5.98	98.94	\$0.00
5/3/2011	13825	129	13696	415	0	\$5.98	99.07	\$0.00
5/4/2011	13825	74	13751	415	0	\$5.98	99.46	\$0.00
5/5/2011	13825	68	13757	415	0	\$5.98	99.51	\$0.00
5/6/2011	13825	105	13720	415	0	\$5.98	99.24	\$0.00
5/9/2011	13825	180	13645	415	0	\$5.98	98.70	\$0.00
5/10/2011	13825	123	13702	415	0	\$5.98	99.11	\$0.00
5/11/2011	13825	97	13728	415	0	\$5.98	99.30	\$0.00
5/12/2011	13825	95	13730	415	0	\$5.98	99.31	\$0.00
5/13/2011	13825	64	13761	415	0	\$5.98	99.54	\$0.00
5/16/2011	13825	110	13715	415	0	\$5.98	99.20	\$0.00
5/17/2011	13825	98	13727	415	0	\$5.98	99.29	\$0.00
5/18/2011	13825	178	13647	415	0	\$5.98	98.71	\$0.00
5/19/2011	13825	113	13712	415	0	\$5.98	99.18	\$0.00
5/20/2011	13825	75	13750	415	0	\$5.98	99.46	\$0.00
5/23/2011	13825	151	13674	415	0	\$5.98	98.91	\$0.00
5/24/2011	13825	135	13690	415	0	\$5.98	99.02	\$0.00
5/25/2011	13825	121	13704	415	0	\$5.98	99.12	\$0.00
5/26/2011	13825	79	13746	415	0	\$5.98	99.43	\$0.00
5/27/2011	13825	47	13778	415	0	\$5.98	99.66	\$0.00
5/30/2011	13825	198	13627	415	0	\$5.98	98.57	\$0.00
5/31/2011	13825	143	13682	415	0	\$5.98	98.97	\$0.00
							<b>99.17</b>	<b>\$0.00</b>



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90 Day History as of: **5/31/2011**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.40	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **13825**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays