



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

May

2012

| | | | | | | | |
|----|----|----|----|----|----|----|---|
| | | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 | |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 | |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 | |
| 27 | 28 | 29 | 30 | 31 | | | |

90 Day History as of: 5/31/2012

Single Space Meter Operability Analysis

| Day | #Meters | | | Damages Assessed | | | | LD's |
|------------------|-----------|--------------|----------|------------------|----------|--------|---------------|---------------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| 2012 (03) | | | | | | | | |
| 3/5/2012 | 14163 | 104 | 14059 | 425 | 0 | \$5.98 | 99.27 | \$0.00 |
| 3/6/2012 | 14163 | 129 | 14034 | 425 | 0 | \$5.98 | 99.09 | \$0.00 |
| 3/7/2012 | 14163 | 143 | 14020 | 425 | 0 | \$5.98 | 98.99 | \$0.00 |
| 3/8/2012 | 14163 | 144 | 14019 | 425 | 0 | \$5.98 | 98.98 | \$0.00 |
| 3/9/2012 | 14163 | 175 | 13988 | 425 | 0 | \$5.98 | 98.76 | \$0.00 |
| 3/12/2012 | 14163 | 177 | 13986 | 425 | 0 | \$5.98 | 98.75 | \$0.00 |
| 3/13/2012 | 14163 | 189 | 13974 | 425 | 0 | \$5.98 | 98.67 | \$0.00 |
| 3/14/2012 | 14163 | 150 | 14013 | 425 | 0 | \$5.98 | 98.94 | \$0.00 |
| 3/15/2012 | 14163 | 126 | 14037 | 425 | 0 | \$5.98 | 99.11 | \$0.00 |
| 3/16/2012 | 14163 | 133 | 14030 | 425 | 0 | \$5.98 | 99.06 | \$0.00 |
| 3/19/2012 | 14163 | 218 | 13945 | 425 | 0 | \$5.98 | 98.46 | \$0.00 |
| 3/20/2012 | 14163 | 182 | 13981 | 425 | 0 | \$5.98 | 98.71 | \$0.00 |
| 3/21/2012 | 14163 | 213 | 13950 | 425 | 0 | \$5.98 | 98.50 | \$0.00 |
| 3/22/2012 | 14163 | 194 | 13969 | 425 | 0 | \$5.98 | 98.63 | \$0.00 |
| 3/23/2012 | 14163 | 134 | 14029 | 425 | 0 | \$5.98 | 99.05 | \$0.00 |
| 3/26/2012 | 14163 | 249 | 13914 | 425 | 0 | \$5.98 | 98.24 | \$0.00 |
| 3/27/2012 | 14163 | 185 | 13978 | 425 | 0 | \$5.98 | 98.69 | \$0.00 |
| 3/28/2012 | 14163 | 136 | 14027 | 425 | 0 | \$5.98 | 99.04 | \$0.00 |
| 3/29/2012 | 14163 | 27 | 14136 | 425 | 0 | \$5.98 | 99.81 | \$0.00 |
| 3/30/2012 | 14163 | 69 | 14094 | 425 | 0 | \$5.98 | 99.51 | \$0.00 |
| | | | | | | | 98.91 | \$0.00 |



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Single Space Meter Operability Analysis

| Day | -----#Meters----- | | | -----Damages Assessed----- | | | | LD's |
|------------------|-------------------|--------------|----------|----------------------------|----------|--------|---------------|---------------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| 2012 (04) | | | | | | | | |
| 4/2/2012 | 14163 | 323 | 13840 | 425 | 0 | \$5.98 | 97.72 | \$0.00 |
| 4/3/2012 | 14163 | 120 | 14043 | 425 | 0 | \$5.98 | 99.15 | \$0.00 |
| 4/4/2012 | 14163 | 179 | 13984 | 425 | 0 | \$5.98 | 98.74 | \$0.00 |
| 4/5/2012 | 14163 | 135 | 14028 | 425 | 0 | \$5.98 | 99.05 | \$0.00 |
| 4/6/2012 | 14163 | 124 | 14039 | 425 | 0 | \$5.98 | 99.12 | \$0.00 |
| 4/9/2012 | 14163 | 191 | 13972 | 425 | 0 | \$5.98 | 98.65 | \$0.00 |
| 4/10/2012 | 14163 | 2 | 14161 | 425 | 0 | \$5.98 | 99.99 | \$0.00 |
| 4/11/2012 | 14163 | 5 | 14158 | 425 | 0 | \$5.98 | 99.96 | \$0.00 |
| 4/12/2012 | 14163 | 78 | 14085 | 425 | 0 | \$5.98 | 99.45 | \$0.00 |
| 4/13/2012 | 14163 | 186 | 13977 | 425 | 0 | \$5.98 | 98.69 | \$0.00 |
| 4/16/2012 | 14163 | 178 | 13985 | 425 | 0 | \$5.98 | 98.74 | \$0.00 |
| 4/17/2012 | 14163 | 35 | 14128 | 425 | 0 | \$5.98 | 99.75 | \$0.00 |
| 4/18/2012 | 14163 | 119 | 14044 | 425 | 0 | \$5.98 | 99.16 | \$0.00 |
| 4/19/2012 | 14163 | 111 | 14052 | 425 | 0 | \$5.98 | 99.22 | \$0.00 |
| 4/20/2012 | 14163 | 129 | 14034 | 425 | 0 | \$5.98 | 99.09 | \$0.00 |
| 4/23/2012 | 14163 | 195 | 13968 | 425 | 0 | \$5.98 | 98.62 | \$0.00 |
| 4/24/2012 | 14163 | 140 | 14023 | 425 | 0 | \$5.98 | 99.01 | \$0.00 |
| 4/25/2012 | 14163 | 142 | 14021 | 425 | 0 | \$5.98 | 99.00 | \$0.00 |
| 4/26/2012 | 14163 | 89 | 14074 | 425 | 0 | \$5.98 | 99.37 | \$0.00 |
| 4/27/2012 | 14163 | 108 | 14055 | 425 | 0 | \$5.98 | 99.24 | \$0.00 |
| 4/30/2012 | 14163 | 173 | 13990 | 425 | 0 | \$5.98 | 98.78 | \$0.00 |
| | | | | | | | 99.07 | \$0.00 |



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Single Space Meter Operability Analysis

| Day | #Meters | | | Damages Assessed | | | | LD's |
|------------------|-----------|--------------|----------|------------------|----------|--------|---------------|---------------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| 2012 (05) | | | | | | | | |
| 5/1/2012 | 14163 | 142 | 14021 | 425 | 0 | \$5.98 | 99.00 | \$0.00 |
| 5/2/2012 | 14163 | 99 | 14064 | 425 | 0 | \$5.98 | 99.30 | \$0.00 |
| 5/3/2012 | 14163 | 92 | 14071 | 425 | 0 | \$5.98 | 99.35 | \$0.00 |
| 5/4/2012 | 14163 | 83 | 14080 | 425 | 0 | \$5.98 | 99.41 | \$0.00 |
| 5/7/2012 | 14163 | 278 | 13885 | 425 | 0 | \$5.98 | 98.04 | \$0.00 |
| 5/8/2012 | 14163 | 107 | 14056 | 425 | 0 | \$5.98 | 99.24 | \$0.00 |
| 5/9/2012 | 14163 | 135 | 14028 | 425 | 0 | \$5.98 | 99.05 | \$0.00 |
| 5/10/2012 | 14163 | 157 | 14006 | 425 | 0 | \$5.98 | 98.89 | \$0.00 |
| 5/11/2012 | 14163 | 116 | 14047 | 425 | 0 | \$5.98 | 99.18 | \$0.00 |
| 5/14/2012 | 14163 | 200 | 13963 | 425 | 0 | \$5.98 | 98.59 | \$0.00 |
| 5/15/2012 | 14163 | 93 | 14070 | 425 | 0 | \$5.98 | 99.34 | \$0.00 |
| 5/16/2012 | 14163 | 207 | 13956 | 425 | 0 | \$5.98 | 98.54 | \$0.00 |
| 5/17/2012 | 14163 | 102 | 14061 | 425 | 0 | \$5.98 | 99.28 | \$0.00 |
| 5/18/2012 | 14163 | 103 | 14060 | 425 | 0 | \$5.98 | 99.27 | \$0.00 |
| 5/21/2012 | 14163 | 140 | 14023 | 425 | 0 | \$5.98 | 99.01 | \$0.00 |
| 5/22/2012 | 14163 | 119 | 14044 | 425 | 0 | \$5.98 | 99.16 | \$0.00 |
| 5/23/2012 | 14163 | 60 | 14103 | 425 | 0 | \$5.98 | 99.58 | \$0.00 |
| 5/24/2012 | 14163 | 109 | 14054 | 425 | 0 | \$5.98 | 99.23 | \$0.00 |
| 5/25/2012 | 14163 | 181 | 13982 | 425 | 0 | \$5.98 | 98.72 | \$0.00 |
| 5/28/2012 | 14163 | 334 | 13829 | 425 | 0 | \$5.98 | 97.64 | \$0.00 |
| 5/29/2012 | 14163 | 112 | 14051 | 425 | 0 | \$5.98 | 99.21 | \$0.00 |
| 5/30/2012 | 14163 | 212 | 13951 | 425 | 0 | \$5.98 | 98.50 | \$0.00 |
| 5/31/2012 | 14163 | 121 | 14042 | 425 | 0 | \$5.98 | 99.15 | \$0.00 |
| | | | | | | | 98.99 | \$0.00 |



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90 Day History as of: **5/31/2012**

Single Space Meter Operability Analysis

| Day | -----#Meters----- | | | -----Damages Assessed----- | | | | LD's |
|-----|-------------------|--------------|----------|----------------------------|----------|------|---------------|--------|
| | Available | Not Operable | Operable | @97% | # billed | Rate | % Operability | |
| | | | | | | | 98.99 | \$0.00 |

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14163**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays