



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

May

2013

			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

90 Day History as of: 5/31/2013

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2013 (03)</b>								
3/4/2013	14553	1	14552	437	0	\$5.98	99.99	\$0.00
3/5/2013	14553	73	14480	437	0	\$5.98	99.50	\$0.00
3/6/2013	14553	184	14369	437	0	\$5.98	98.74	\$0.00
3/7/2013	14553	94	14459	437	0	\$5.98	99.35	\$0.00
3/8/2013	14553	71	14482	437	0	\$5.98	99.51	\$0.00
3/11/2013	14553	208	14345	437	0	\$5.98	98.57	\$0.00
3/12/2013	14553	138	14415	437	0	\$5.98	99.05	\$0.00
3/13/2013	14553	80	14473	437	0	\$5.98	99.45	\$0.00
3/14/2013	14553	104	14449	437	0	\$5.98	99.29	\$0.00
3/15/2013	14553	113	14440	437	0	\$5.98	99.22	\$0.00
3/18/2013	14553	189	14364	437	0	\$5.98	98.70	\$0.00
3/19/2013	14553	154	14399	437	0	\$5.98	98.94	\$0.00
3/20/2013	14553	2	14551	437	0	\$5.98	99.99	\$0.00
3/21/2013	14553	7	14546	437	0	\$5.98	99.95	\$0.00
3/22/2013	14553	8	14545	437	0	\$5.98	99.95	\$0.00
3/25/2013	14553	157	14396	437	0	\$5.98	98.92	\$0.00
3/26/2013	14553	74	14479	437	0	\$5.98	99.49	\$0.00
3/27/2013	14553	105	14448	437	0	\$5.98	99.28	\$0.00
3/28/2013	14553	104	14449	437	0	\$5.98	99.29	\$0.00
3/29/2013	14553	109	14444	437	0	\$5.98	99.25	\$0.00
							<b>99.32</b>	<b>\$0.00</b>



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Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2013 (04)</b>								
4/1/2013	14553	159	14394	437	0	\$5.98	98.91	\$0.00
4/2/2013	14553	139	14414	437	0	\$5.98	99.04	\$0.00
4/3/2013	14553	106	14447	437	0	\$5.98	99.27	\$0.00
4/4/2013	14553	123	14430	437	0	\$5.98	99.15	\$0.00
4/5/2013	14553	97	14456	437	0	\$5.98	99.33	\$0.00
4/8/2013	14553	148	14405	437	0	\$5.98	98.98	\$0.00
4/9/2013	14553	99	14454	437	0	\$5.98	99.32	\$0.00
4/10/2013	14553	65	14488	437	0	\$5.98	99.55	\$0.00
4/11/2013	14553	83	14470	437	0	\$5.98	99.43	\$0.00
4/12/2013	14553	94	14459	437	0	\$5.98	99.35	\$0.00
4/15/2013	14553	137	14416	437	0	\$5.98	99.06	\$0.00
4/16/2013	14553	141	14412	437	0	\$5.98	99.03	\$0.00
4/17/2013	14553	58	14495	437	0	\$5.98	99.60	\$0.00
4/18/2013	14553	84	14469	437	0	\$5.98	99.42	\$0.00
4/19/2013	14553	81	14472	437	0	\$5.98	99.44	\$0.00
4/22/2013	14553	129	14424	437	0	\$5.98	99.11	\$0.00
4/23/2013	14553	102	14451	437	0	\$5.98	99.30	\$0.00
4/24/2013	14553	84	14469	437	0	\$5.98	99.42	\$0.00
4/25/2013	14553	82	14471	437	0	\$5.98	99.44	\$0.00
4/26/2013	14553	100	14453	437	0	\$5.98	99.31	\$0.00
4/29/2013	14553	251	14302	437	0	\$5.98	98.28	\$0.00
4/30/2013	14553	305	14248	437	0	\$5.98	97.90	\$0.00
							<b>99.17</b>	<b>\$0.00</b>



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90 Day History as of: 5/31/2013

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2013 (05)</b>								
5/1/2013	14553	59	14494	437	0	\$5.98	99.59	\$0.00
5/2/2013	14553	91	14462	437	0	\$5.98	99.37	\$0.00
5/3/2013	14553	176	14377	437	0	\$5.98	98.79	\$0.00
5/6/2013	14553	85	14468	437	0	\$5.98	99.42	\$0.00
5/9/2013	14553	49	14504	437	0	\$5.98	99.66	\$0.00
5/10/2013	14553	110	14443	437	0	\$5.98	99.24	\$0.00
5/13/2013	14553	92	14461	437	0	\$5.98	99.37	\$0.00
5/14/2013	14553	134	14419	437	0	\$5.98	99.08	\$0.00
5/15/2013	14553	62	14491	437	0	\$5.98	99.57	\$0.00
5/16/2013	14553	142	14411	437	0	\$5.98	99.02	\$0.00
5/17/2013	14553	48	14505	437	0	\$5.98	99.67	\$0.00
5/20/2013	14553	66	14487	437	0	\$5.98	99.55	\$0.00
5/21/2013	14553	123	14430	437	0	\$5.98	99.15	\$0.00
5/22/2013	14553	41	14512	437	0	\$5.98	99.72	\$0.00
5/23/2013	14553	50	14503	437	0	\$5.98	99.66	\$0.00
5/24/2013	14553	52	14501	437	0	\$5.98	99.64	\$0.00
5/27/2013	14553	114	14439	437	0	\$5.98	99.22	\$0.00
5/28/2013	14553	51	14502	437	0	\$5.98	99.65	\$0.00
5/29/2013	14553	66	14487	437	0	\$5.98	99.55	\$0.00
5/30/2013	14553	68	14485	437	0	\$5.98	99.53	\$0.00
5/31/2013	14553	49	14504	437	0	\$5.98	99.66	\$0.00
							<b>99.43</b>	<b>\$0.00</b>



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## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.31	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14553**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays