



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

November

2011

			1	2	3	4	5
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30				

90 Day History as of: **11/30/2011**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (09)</b>								
9/5/2011	14062	93	13969	422	0	\$5.98	99.34	\$0.00
9/6/2011	14062	50	14012	422	0	\$5.98	99.64	\$0.00
9/7/2011	14062	125	13937	422	0	\$5.98	99.11	\$0.00
9/8/2011	14062	160	13902	422	0	\$5.98	98.86	\$0.00
9/9/2011	14062	114	13948	422	0	\$5.98	99.19	\$0.00
9/12/2011	14062	147	13915	422	0	\$5.98	98.95	\$0.00
9/13/2011	14062	133	13929	422	0	\$5.98	99.05	\$0.00
9/14/2011	14062	121	13941	422	0	\$5.98	99.14	\$0.00
9/15/2011	14062	204	13858	422	0	\$5.98	98.55	\$0.00
9/16/2011	14062	202	13860	422	0	\$5.98	98.56	\$0.00
9/19/2011	14062	133	13929	422	0	\$5.98	99.05	\$0.00
9/20/2011	14062	179	13883	422	0	\$5.98	98.73	\$0.00
9/21/2011	14062	173	13889	422	0	\$5.98	98.77	\$0.00
9/22/2011	14062	181	13881	422	0	\$5.98	98.71	\$0.00
9/23/2011	14062	113	13949	422	0	\$5.98	99.20	\$0.00
9/26/2011	14062	154	13908	422	0	\$5.98	98.90	\$0.00
9/27/2011	14062	130	13932	422	0	\$5.98	99.08	\$0.00
9/28/2011	14062	133	13929	422	0	\$5.98	99.05	\$0.00
9/29/2011	14062	138	13924	422	0	\$5.98	99.02	\$0.00
9/30/2011	14062	179	13883	422	0	\$5.98	98.73	\$0.00
							<b>98.98</b>	<b>\$0.00</b>



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

November

2011

			1	2	3	4	5
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30				

90 Day History as of: **11/30/2011**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (10)</b>								
10/3/2011	14062	25	14037	422	0	\$5.98	99.82	\$0.00
10/6/2011	14062	349	13713	422	0	\$5.98	97.52	\$0.00
10/7/2011	14062	330	13732	422	0	\$5.98	97.65	\$0.00
10/10/2011	14062	448	13614	422	26	\$5.98	96.81	\$156.32
10/11/2011	14062	238	13824	422	0	\$5.98	98.31	\$0.00
10/12/2011	14062	190	13872	422	0	\$5.98	98.65	\$0.00
10/13/2011	14062	160	13902	422	0	\$5.98	98.86	\$0.00
10/14/2011	14062	158	13904	422	0	\$5.98	98.88	\$0.00
10/17/2011	14062	223	13839	422	0	\$5.98	98.41	\$0.00
10/18/2011	14062	199	13863	422	0	\$5.98	98.58	\$0.00
10/19/2011	14062	113	13949	422	0	\$5.98	99.20	\$0.00
10/20/2011	14062	136	13926	422	0	\$5.98	99.03	\$0.00
10/21/2011	14062	139	13923	422	0	\$5.98	99.01	\$0.00
10/24/2011	14062	107	13955	422	0	\$5.98	99.24	\$0.00
10/25/2011	14062	108	13954	422	0	\$5.98	99.23	\$0.00
10/26/2011	14062	59	14003	422	0	\$5.98	99.58	\$0.00
10/27/2011	14062	79	13983	422	0	\$5.98	99.44	\$0.00
10/28/2011	14062	188	13874	422	0	\$5.98	98.66	\$0.00
10/31/2011	14062	230	13832	422	0	\$5.98	98.36	\$0.00
							<b>98.70</b>	<b>\$156.32</b>



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

November

2011

			1	2	3	4	5
6	7	8	9	10	11	12	
13	14	15	16	17	18	19	
20	21	22	23	24	25	26	
27	28	29	30				

90 Day History as of: **11/30/2011**

## Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (11)</b>								
11/1/2011	14062	158	13904	422	0	\$5.98	98.88	\$0.00
11/2/2011	14062	199	13863	422	0	\$5.98	98.58	\$0.00
11/3/2011	14062	185	13877	422	0	\$5.98	98.68	\$0.00
11/4/2011	14062	113	13949	422	0	\$5.98	99.20	\$0.00
11/7/2011	14062	206	13856	422	0	\$5.98	98.54	\$0.00
11/8/2011	14062	207	13855	422	0	\$5.98	98.53	\$0.00
11/9/2011	14062	143	13919	422	0	\$5.98	98.98	\$0.00
11/10/2011	14062	175	13887	422	0	\$5.98	98.76	\$0.00
11/11/2011	14062	255	13807	422	0	\$5.98	98.19	\$0.00
11/14/2011	14062	210	13852	422	0	\$5.98	98.51	\$0.00
11/15/2011	14062	158	13904	422	0	\$5.98	98.88	\$0.00
11/16/2011	14062	147	13915	422	0	\$5.98	98.95	\$0.00
11/17/2011	14062	134	13928	422	0	\$5.98	99.05	\$0.00
11/18/2011	14062	158	13904	422	0	\$5.98	98.88	\$0.00
11/21/2011	14062	320	13742	422	0	\$5.98	97.72	\$0.00
11/22/2011	14062	187	13875	422	0	\$5.98	98.67	\$0.00
11/23/2011	14062	140	13922	422	0	\$5.98	99.00	\$0.00
11/24/2011	14062	245	13817	422	0	\$5.98	98.26	\$0.00
11/25/2011	14062	123	13939	422	0	\$5.98	99.13	\$0.00
11/28/2011	14062	210	13852	422	0	\$5.98	98.51	\$0.00
11/29/2011	14062	156	13906	422	0	\$5.98	98.89	\$0.00
11/30/2011	14062	139	13923	422	0	\$5.98	99.01	\$0.00
							<b>98.72</b>	<b>\$0.00</b>



## Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

90 Day History as of: **11/30/2011**

November					2011	
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

### Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						98.80	\$156.32

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14062**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays