



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

November

2012

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

90 Day History as of: **11/30/2012**

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (09)</b>								
9/3/2012	14605	1	14604	439	0	\$5.98	99.99	\$0.00
9/4/2012	14605	1	14604	439	0	\$5.98	99.99	\$0.00
9/5/2012	14605	25	14580	439	0	\$5.98	99.83	\$0.00
9/6/2012	14605	69	14536	439	0	\$5.98	99.53	\$0.00
9/7/2012	14605	33	14572	439	0	\$5.98	99.77	\$0.00
9/10/2012	14605	101	14504	439	0	\$5.98	99.31	\$0.00
9/11/2012	14605	52	14553	439	0	\$5.98	99.64	\$0.00
9/12/2012	14605	57	14548	439	0	\$5.98	99.61	\$0.00
9/13/2012	14605	53	14552	439	0	\$5.98	99.64	\$0.00
9/14/2012	14605	81	14524	439	0	\$5.98	99.45	\$0.00
9/17/2012	14605	125	14480	439	0	\$5.98	99.14	\$0.00
9/18/2012	14605	150	14455	439	0	\$5.98	98.97	\$0.00
9/19/2012	14605	162	14443	439	0	\$5.98	98.89	\$0.00
9/20/2012	14605	119	14486	439	0	\$5.98	99.19	\$0.00
9/21/2012	14605	111	14494	439	0	\$5.98	99.24	\$0.00
9/24/2012	14605	213	14392	439	0	\$5.98	98.54	\$0.00
9/25/2012	14605	193	14412	439	0	\$5.98	98.68	\$0.00
9/26/2012	14605	118	14487	439	0	\$5.98	99.19	\$0.00
9/27/2012	14605	97	14508	439	0	\$5.98	99.34	\$0.00
9/28/2012	14605	207	14398	439	0	\$5.98	98.58	\$0.00
							<b>99.33</b>	<b>\$0.00</b>

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90 Day History as of: **11/30/2012**

**Single Space Meter Operability Analysis**

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (10)</b>								
10/1/2012	14605	179	14426	439	0	\$5.98	98.77	\$0.00
10/2/2012	14605	164	14441	439	0	\$5.98	98.88	\$0.00
10/3/2012	14605	199	14406	439	0	\$5.98	98.64	\$0.00
10/4/2012	14605	127	14478	439	0	\$5.98	99.13	\$0.00
10/5/2012	14605	119	14486	439	0	\$5.98	99.19	\$0.00
10/8/2012	14605	340	14265	439	0	\$5.98	97.67	\$0.00
10/9/2012	14605	188	14417	439	0	\$5.98	98.71	\$0.00
10/10/2012	14605	199	14406	439	0	\$5.98	98.64	\$0.00
10/11/2012	14605	167	14438	439	0	\$5.98	98.86	\$0.00
10/12/2012	14605	119	14486	439	0	\$5.98	99.19	\$0.00
10/15/2012	14605	166	14439	439	0	\$5.98	98.86	\$0.00
10/16/2012	14605	156	14449	439	0	\$5.98	98.93	\$0.00
10/17/2012	14605	282	14323	439	0	\$5.98	98.07	\$0.00
10/18/2012	14605	124	14481	439	0	\$5.98	99.15	\$0.00
10/19/2012	14605	152	14453	439	0	\$5.98	98.96	\$0.00
10/22/2012	14605	336	14269	439	0	\$5.98	97.70	\$0.00
10/23/2012	14605	186	14419	439	0	\$5.98	98.73	\$0.00
10/24/2012	14605	101	14504	439	0	\$5.98	99.31	\$0.00
10/25/2012	14605	102	14503	439	0	\$5.98	99.30	\$0.00
10/26/2012	14605	87	14518	439	0	\$5.98	99.40	\$0.00
10/29/2012	14605	239	14366	439	0	\$5.98	98.36	\$0.00
10/30/2012	14605	240	14365	439	0	\$5.98	98.36	\$0.00
10/31/2012	14605	111	14494	439	0	\$5.98	99.24	\$0.00
							<b>98.78</b>	<b>\$0.00</b>



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90 Day History as of: **11/30/2012**

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2012 (11)</b>								
11/1/2012	14605	68	14537	439	0	\$5.98	99.53	\$0.00
11/2/2012	14605	91	14514	439	0	\$5.98	99.38	\$0.00
11/5/2012	14605	295	14310	439	0	\$5.98	97.98	\$0.00
11/6/2012	14605	109	14496	439	0	\$5.98	99.25	\$0.00
11/7/2012	14605	84	14521	439	0	\$5.98	99.42	\$0.00
11/8/2012	14605	81	14524	439	0	\$5.98	99.45	\$0.00
11/9/2012	14605	77	14528	439	0	\$5.98	99.47	\$0.00
11/12/2012	14605	268	14337	439	0	\$5.98	98.17	\$0.00
11/13/2012	14605	207	14398	439	0	\$5.98	98.58	\$0.00
11/14/2012	14605	150	14455	439	0	\$5.98	98.97	\$0.00
11/15/2012	14605	132	14473	439	0	\$5.98	99.10	\$0.00
11/16/2012	14605	88	14517	439	0	\$5.98	99.40	\$0.00
11/19/2012	14605	289	14316	439	0	\$5.98	98.02	\$0.00
11/20/2012	14605	98	14507	439	0	\$5.98	99.33	\$0.00
11/21/2012	14605	111	14494	439	0	\$5.98	99.24	\$0.00
11/22/2012	14605	189	14416	439	0	\$5.98	98.71	\$0.00
11/23/2012	14605	74	14531	439	0	\$5.98	99.49	\$0.00
11/26/2012	14605	247	14358	439	0	\$5.98	98.31	\$0.00
11/27/2012	14605	126	14479	439	0	\$5.98	99.14	\$0.00
11/28/2012	14605	114	14491	439	0	\$5.98	99.22	\$0.00
11/29/2012	14605	115	14490	439	0	\$5.98	99.21	\$0.00
11/30/2012	14605	99	14506	439	0	\$5.98	99.32	\$0.00
							<b>99.03</b>	<b>\$0.00</b>



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### Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.03	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14605**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays