



# Performance Accountability Results

For Parking Meter Operations

**iSLIMS.com**

Contractor Performance Monitoring

October

2011

							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30	31						

90 Day History as of: 10/31/2011

## Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (08)</b>								
8/4/2011	14057	102	13955	422	0	\$5.98	99.27	\$0.00
8/5/2011	14057	211	13846	422	0	\$5.98	98.50	\$0.00
8/8/2011	14057	123	13934	422	0	\$5.98	99.12	\$0.00
8/9/2011	14057	94	13963	422	0	\$5.98	99.33	\$0.00
8/10/2011	14057	91	13966	422	0	\$5.98	99.35	\$0.00
8/11/2011	14057	86	13971	422	0	\$5.98	99.39	\$0.00
8/12/2011	14057	59	13998	422	0	\$5.98	99.58	\$0.00
8/15/2011	14057	109	13948	422	0	\$5.98	99.22	\$0.00
8/16/2011	14057	132	13925	422	0	\$5.98	99.06	\$0.00
8/17/2011	14057	163	13894	422	0	\$5.98	98.84	\$0.00
8/18/2011	14057	75	13982	422	0	\$5.98	99.47	\$0.00
8/19/2011	14057	88	13969	422	0	\$5.98	99.37	\$0.00
8/22/2011	14057	170	13887	422	0	\$5.98	98.79	\$0.00
8/23/2011	14057	124	13933	422	0	\$5.98	99.12	\$0.00
8/24/2011	14057	107	13950	422	0	\$5.98	99.24	\$0.00
8/25/2011	14057	116	13941	422	0	\$5.98	99.17	\$0.00
8/26/2011	14057	104	13953	422	0	\$5.98	99.26	\$0.00
8/29/2011	14057	111	13946	422	0	\$5.98	99.21	\$0.00
8/30/2011	14057	154	13903	422	0	\$5.98	98.90	\$0.00
8/31/2011	14057	200	13857	422	0	\$5.98	98.58	\$0.00
							<b>99.14</b>	<b>\$0.00</b>



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	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (09)</b>								
9/1/2011	14057	103	13954	422	0	\$5.98	99.27	\$0.00
9/2/2011	14057	84	13973	422	0	\$5.98	99.40	\$0.00
9/5/2011	14057	127	13930	422	0	\$5.98	99.10	\$0.00
9/6/2011	14057	50	14007	422	0	\$5.98	99.64	\$0.00
9/7/2011	14057	125	13932	422	0	\$5.98	99.11	\$0.00
9/8/2011	14057	160	13897	422	0	\$5.98	98.86	\$0.00
9/9/2011	14057	114	13943	422	0	\$5.98	99.19	\$0.00
9/12/2011	14057	147	13910	422	0	\$5.98	98.95	\$0.00
9/13/2011	14057	133	13924	422	0	\$5.98	99.05	\$0.00
9/14/2011	14057	121	13936	422	0	\$5.98	99.14	\$0.00
9/15/2011	14057	204	13853	422	0	\$5.98	98.55	\$0.00
9/16/2011	14057	202	13855	422	0	\$5.98	98.56	\$0.00
9/19/2011	14057	133	13924	422	0	\$5.98	99.05	\$0.00
9/20/2011	14057	179	13878	422	0	\$5.98	98.73	\$0.00
9/21/2011	14057	173	13884	422	0	\$5.98	98.77	\$0.00
9/22/2011	14057	181	13876	422	0	\$5.98	98.71	\$0.00
9/23/2011	14057	113	13944	422	0	\$5.98	99.20	\$0.00
9/26/2011	14057	154	13903	422	0	\$5.98	98.90	\$0.00
9/27/2011	14057	130	13927	422	0	\$5.98	99.08	\$0.00
9/28/2011	14057	133	13924	422	0	\$5.98	99.05	\$0.00
9/29/2011	14057	138	13919	422	0	\$5.98	99.02	\$0.00
9/30/2011	14057	179	13878	422	0	\$5.98	98.73	\$0.00
						<b>99.00</b>		<b>\$0.00</b>



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90 Day History as of: **10/31/2011**

## Single Space Meter Operability Analysis

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	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
<b>2011 (10)</b>								
10/3/2011	14057	25	14032	422	0	\$5.98	99.82	\$0.00
10/6/2011	14057	349	13708	422	0	\$5.98	97.52	\$0.00
10/7/2011	14057	330	13727	422	0	\$5.98	97.65	\$0.00
10/10/2011	14057	447	13610	422	25	\$5.98	96.82	\$151.23
10/11/2011	14057	237	13820	422	0	\$5.98	98.31	\$0.00
10/12/2011	14057	190	13867	422	0	\$5.98	98.65	\$0.00
10/13/2011	14057	160	13897	422	0	\$5.98	98.86	\$0.00
10/14/2011	14057	158	13899	422	0	\$5.98	98.88	\$0.00
10/17/2011	14057	223	13834	422	0	\$5.98	98.41	\$0.00
10/18/2011	14057	198	13859	422	0	\$5.98	98.59	\$0.00
10/19/2011	14057	113	13944	422	0	\$5.98	99.20	\$0.00
10/20/2011	14057	136	13921	422	0	\$5.98	99.03	\$0.00
10/21/2011	14057	139	13918	422	0	\$5.98	99.01	\$0.00
10/24/2011	14057	107	13950	422	0	\$5.98	99.24	\$0.00
10/25/2011	14057	108	13949	422	0	\$5.98	99.23	\$0.00
10/26/2011	14057	59	13998	422	0	\$5.98	99.58	\$0.00
10/27/2011	14057	79	13978	422	0	\$5.98	99.44	\$0.00
10/28/2011	14057	188	13869	422	0	\$5.98	98.66	\$0.00
10/31/2011	14057	230	13827	422	0	\$5.98	98.36	\$0.00
							<b>98.70</b>	<b>\$151.23</b>



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### Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						98.95	\$151.23

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14057**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays