



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

September

2011

				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

90 Day History as of: 9/30/2011

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (07)								
7/4/2011	14033	1	14032	421	0	\$5.98	99.99	\$0.00
7/5/2011	14033	2	14031	421	0	\$5.98	99.99	\$0.00
7/6/2011	14033	77	13956	421	0	\$5.98	99.45	\$0.00
7/7/2011	14033	143	13890	421	0	\$5.98	98.98	\$0.00
7/8/2011	14033	87	13946	421	0	\$5.98	99.38	\$0.00
7/11/2011	14033	170	13863	421	0	\$5.98	98.79	\$0.00
7/12/2011	14033	147	13886	421	0	\$5.98	98.95	\$0.00
7/13/2011	14033	143	13890	421	0	\$5.98	98.98	\$0.00
7/14/2011	14033	66	13967	421	0	\$5.98	99.53	\$0.00
7/15/2011	14033	125	13908	421	0	\$5.98	99.11	\$0.00
7/18/2011	14033	190	13843	421	0	\$5.98	98.65	\$0.00
7/19/2011	14033	137	13896	421	0	\$5.98	99.02	\$0.00
7/20/2011	14033	95	13938	421	0	\$5.98	99.32	\$0.00
7/21/2011	14033	97	13936	421	0	\$5.98	99.31	\$0.00
7/22/2011	14033	67	13966	421	0	\$5.98	99.52	\$0.00
7/25/2011	14033	111	13922	421	0	\$5.98	99.21	\$0.00
7/26/2011	14033	151	13882	421	0	\$5.98	98.92	\$0.00
7/27/2011	14033	97	13936	421	0	\$5.98	99.31	\$0.00
7/28/2011	14033	89	13944	421	0	\$5.98	99.37	\$0.00
7/29/2011	14033	104	13929	421	0	\$5.98	99.26	\$0.00
							99.25	\$0.00

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90 Day History as of: 9/30/2011

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (08)								
8/1/2011	14033	142	13891	421	0	\$5.98	98.99	\$0.00
8/2/2011	14033	128	13905	421	0	\$5.98	99.09	\$0.00
8/3/2011	14033	124	13909	421	0	\$5.98	99.12	\$0.00
8/4/2011	14033	102	13931	421	0	\$5.98	99.27	\$0.00
8/5/2011	14033	211	13822	421	0	\$5.98	98.50	\$0.00
8/8/2011	14033	123	13910	421	0	\$5.98	99.12	\$0.00
8/9/2011	14033	94	13939	421	0	\$5.98	99.33	\$0.00
8/10/2011	14033	92	13941	421	0	\$5.98	99.34	\$0.00
8/11/2011	14033	86	13947	421	0	\$5.98	99.39	\$0.00
8/12/2011	14033	59	13974	421	0	\$5.98	99.58	\$0.00
8/15/2011	14033	109	13924	421	0	\$5.98	99.22	\$0.00
8/16/2011	14033	132	13901	421	0	\$5.98	99.06	\$0.00
8/17/2011	14033	163	13870	421	0	\$5.98	98.84	\$0.00
8/18/2011	14033	75	13958	421	0	\$5.98	99.47	\$0.00
8/19/2011	14033	88	13945	421	0	\$5.98	99.37	\$0.00
8/22/2011	14033	170	13863	421	0	\$5.98	98.79	\$0.00
8/23/2011	14033	123	13910	421	0	\$5.98	99.12	\$0.00
8/24/2011	14033	107	13926	421	0	\$5.98	99.24	\$0.00
8/25/2011	14033	115	13918	421	0	\$5.98	99.18	\$0.00
8/26/2011	14033	104	13929	421	0	\$5.98	99.26	\$0.00
8/29/2011	14033	111	13922	421	0	\$5.98	99.21	\$0.00
8/30/2011	14033	154	13879	421	0	\$5.98	98.90	\$0.00
8/31/2011	14033	200	13833	421	0	\$5.98	98.57	\$0.00
							99.13	\$0.00

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90 Day History as of: 9/30/2011

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2011 (09)								
9/1/2011	14033	103	13930	421	0	\$5.98	99.27	\$0.00
9/2/2011	14033	84	13949	421	0	\$5.98	99.40	\$0.00
9/5/2011	14033	127	13906	421	0	\$5.98	99.09	\$0.00
9/6/2011	14033	50	13983	421	0	\$5.98	99.64	\$0.00
9/7/2011	14033	125	13908	421	0	\$5.98	99.11	\$0.00
9/8/2011	14033	159	13874	421	0	\$5.98	98.87	\$0.00
9/9/2011	14033	114	13919	421	0	\$5.98	99.19	\$0.00
9/12/2011	14033	147	13886	421	0	\$5.98	98.95	\$0.00
9/13/2011	14033	132	13901	421	0	\$5.98	99.06	\$0.00
9/14/2011	14033	121	13912	421	0	\$5.98	99.14	\$0.00
9/15/2011	14033	204	13829	421	0	\$5.98	98.55	\$0.00
9/16/2011	14033	202	13831	421	0	\$5.98	98.56	\$0.00
9/19/2011	14033	133	13900	421	0	\$5.98	99.05	\$0.00
9/20/2011	14033	179	13854	421	0	\$5.98	98.72	\$0.00
9/21/2011	14033	172	13861	421	0	\$5.98	98.77	\$0.00
9/22/2011	14033	181	13852	421	0	\$5.98	98.71	\$0.00
9/23/2011	14033	113	13920	421	0	\$5.98	99.19	\$0.00
9/26/2011	14033	154	13879	421	0	\$5.98	98.90	\$0.00
9/27/2011	14033	130	13903	421	0	\$5.98	99.07	\$0.00
9/28/2011	14033	133	13900	421	0	\$5.98	99.05	\$0.00
9/29/2011	14033	137	13896	421	0	\$5.98	99.02	\$0.00
9/30/2011	14033	177	13856	421	0	\$5.98	98.74	\$0.00
							99.00	\$0.00



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Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
							99.12	\$0.00

Contract Baseline Required: **97 Operable**

Total District Single Space Parking Meters **14033**

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays