



Performance Accountability Results

For Parking Meter Operations

iSLIMS.com

Contractor Performance Monitoring

September

2012

							1
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	
30							

90 Day History as of: **9/30/2012**

Single Space Meter Operability Analysis

Day	-----#Meters-----			-----Damages Assessed-----				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (07)								
7/6/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
7/9/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
7/11/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
7/17/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
7/23/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
							99.99	\$0.00



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90 Day History as of: **9/30/2012**

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (08)								
8/3/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
8/9/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
8/10/2012	14589	2	14587	438	0	\$5.98	99.99	\$0.00
8/14/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
8/15/2012	14589	2	14587	438	0	\$5.98	99.99	\$0.00
8/17/2012	14589	2	14587	438	0	\$5.98	99.99	\$0.00
8/20/2012	14589	4	14585	438	0	\$5.98	99.97	\$0.00
8/21/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
8/22/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
8/24/2012	14589	1	14588	438	0	\$5.98	99.99	\$0.00
8/27/2012	14589	6	14583	438	0	\$5.98	99.96	\$0.00
8/28/2012	14589	7	14582	438	0	\$5.98	99.95	\$0.00
8/29/2012	14589	2	14587	438	0	\$5.98	99.99	\$0.00
8/30/2012	14589	15	14574	438	0	\$5.98	99.90	\$0.00
8/31/2012	14589	28	14561	438	0	\$5.98	99.81	\$0.00
							99.97	\$0.00



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30							

90 Day History as of: **9/30/2012**

Single Space Meter Operability Analysis

Day	#Meters			Damages Assessed				LD's
	Available	Not Operable	Operable	@97%	# billed	Rate	% Operability	
2012 (09)								
9/3/2012	14589	85	14504	438	0	\$5.98	99.42	\$0.00
9/4/2012	14589	85	14504	438	0	\$5.98	99.42	\$0.00
9/5/2012	14589	36	14553	438	0	\$5.98	99.75	\$0.00
9/6/2012	14589	70	14519	438	0	\$5.98	99.52	\$0.00
9/7/2012	14589	34	14555	438	0	\$5.98	99.77	\$0.00
9/10/2012	14589	102	14487	438	0	\$5.98	99.30	\$0.00
9/11/2012	14589	53	14536	438	0	\$5.98	99.64	\$0.00
9/12/2012	14589	57	14532	438	0	\$5.98	99.61	\$0.00
9/13/2012	14589	54	14535	438	0	\$5.98	99.63	\$0.00
9/14/2012	14589	83	14506	438	0	\$5.98	99.43	\$0.00
9/17/2012	14589	127	14462	438	0	\$5.98	99.13	\$0.00
9/18/2012	14589	152	14437	438	0	\$5.98	98.96	\$0.00
9/19/2012	14589	164	14425	438	0	\$5.98	98.88	\$0.00
9/20/2012	14589	119	14470	438	0	\$5.98	99.18	\$0.00
9/21/2012	14589	111	14478	438	0	\$5.98	99.24	\$0.00
9/24/2012	14589	213	14376	438	0	\$5.98	98.54	\$0.00
9/25/2012	14589	195	14394	438	0	\$5.98	98.66	\$0.00
9/26/2012	14589	119	14470	438	0	\$5.98	99.18	\$0.00
9/27/2012	14589	98	14491	438	0	\$5.98	99.33	\$0.00
9/28/2012	14589	209	14380	438	0	\$5.98	98.57	\$0.00
							99.26	\$0.00



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Day	-----#Meters-----			-----Damages Assessed-----			LD's
	Available	Not Operable	Operable	@97%	# billed	Rate % Operability	
						99.62	\$0.00

Contract Baseline Required: 97 Operable

Total District Single Space Parking Meters 14589

Contract Rules Applied to Meter Operability Analysis:

- includes CALL CENTER and DDOT reported problems that were transmitted to ACS
- excludes all Graffiti tickets as these do not affect operability
- excludes service requests that resulted in meter found operable (no repairs required)
- excludes duplicate CALLS for the same meter on any given day
- total meter inventory is based on the CURRENT meter inventory at the time of the report
- non-operable (non-working) meter count excludes duplicate service calls on the same day
- includes working District business days (Monday thru Friday) and excludes holidays